Sit Now Stay, LLC Understanding Our Policies and Procedures

Below is an outline of our policies and procedures. The purpose of this information is to help you better understand what is expected while your dog is in training with us. Do not hesitate to ask us any questions regarding our policies.

- You will be dropping your dog for training at our facility located at 10700 Pflumm Rd Lenexa, KS 66215. The hours are 6:30a-8:00p. Feel free to schedule your drop off time using the following link. <u>https://app.acuityscheduling.com/schedule.php?</u> <u>owner=18001662&appointmentType=10778193</u>
- Your dog will be training and working with Sit Now Stay. However, we use the software for our doggie daycare and boarding facility to send you daily report cards. If you see anything with the name **Camp Pupaway or Gingr**. That is us!
- **Our business number is 913-735-7392**. Feel free to text/call this number. This number is forwarded to all of the staff at Sit Now Stay.

Training Equipment

We use a variety of training tools. Each staff member has had extensive training on each tool and is highly skilled at using a tool in accordance with our policies. These tools are utilized to aid in communication with your dog. These tools are not intended to be abused or misused. We will go into detail regarding proper use of training tools. If you are sent home with any training tool it is your responsibility to inform the trainer if you are unsure or uncomfortable with using the tool. Common training tools used are the following: training treats, place cots, slip leads, remote collars, long line leash, pinch collars, dominant dog collars, muzzles, and clickers.

Aggressive Dogs

Aggression in dogs whether it is human aggression or dog aggression is not fixable. You must always manage a dog and training will significantly help your dog. But a dog with aggression in it's history is never to be trusted, especially in the same situations that caused a dog to react prior to training. Behavior modification is a long process and proper management is required.

By signing this you agree to and understand the Policies and Procedures put into place at Sit Now Stay Dog training.

Owner Printed Name

Owner Signature